

Community Update – Spring/Summer 2005
from the
Board of Trustees
Moccasin Bend Mental Health Institute
Chattanooga, Tennessee



Published by the MBMHI Board of Trustees to inform our community about programs, services, and recent happenings at Moccasin Bend Mental Health Institute.

CHIEF EXECUTIVE OFFICER COMMENTS

For the past six months MBMHI has faced challenges, rewarded service, dealt with on-going renovations, and embraced Excellence.

Our challenges are seen in the uncertainty around the changes in TennCare and the never-ending questions - what will it mean? Of course one of MBMHI staff's enduring qualities is the ability to "take it all in stride." The business-as-usual approach works for us.

Over the past few months various departments at the facility have been honored for the hard work and dedication to "Service Excellence." These appreciation functions are a means of identifying where Excellence happens with our staff.

The renovations to the Main Building are in full swing, and Phase I is projected to be completed by September 2005. The mess has finally started to look like units again. We are all excited about this opportunity to have patient care areas which allow for more efficient, safe care to be delivered.

We face daily task, and expectation of achieving Excellence in all that we do. This is hard work and acknowledgment is always welcome. We finally received notice from JCAHO of our three year Accreditation, and recently were given excellent feedback from State Licensure.

With the new fiscal year beginning July 1, we await the next batch of challenges with hope, faith and a commitment to Excellence.

Bill Ventress, Chief Executive Officer

HUMAN RESOURCES DEPARTMENT

Service Awards were presented to employees for **2004**, for **5, 10, 15, 20, 25, 30** and **35** years of service by William L. Ventress, Chief Executive Officer and Cynthia Honeycutt, Director of Human resources on March 18, 2005, in the Winston Building Lobby. The recipients and years awarded are as follows:

35 years:
Lois Lee

Pat Rodgers
Michael Sedman
Sandra Smith
Bernice Usher
Dr. Dolorosa Yap

30 years:
Rodolfo Carlos
Linda Deems
Sue Vaughn

25 years:
Leona Adams
Lessie Crutcher
Michael Hicks
Eldridge Mathis
Joe McReynolds
Mike Swafford
Robert Walker
Glenda Wilson

15 years:
Teresa Brown
Mary Calhoun
Lauren Green
Debra Jackson
Mark James
Doris Jones
Chris Lawson
Mary Nunley
Dr. Won Park
Charlynnne Parson
Janice Smith

20 years
Evelyn Baker
Dorothy Bradney
Nancy Bridgeman
Alonza Burton
Teresa Fox
Romeo Grant
Jeffrey Jefferson
Yvonne Laster
Jimmy Nowell

10 Years:
Jennifer Anderson
Ursula Bartlett-Cornish
Sandra Booher
Duana Bullard
Cathy Gracey
Eunice Harris
Jane Meier
Ernest Nollie

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Florence Phillips

5 years:

Penny Chezem	Michael Lott
Darnell Coleman	Charles McNabb
Brenda Daniel	Grayson Perkins
Patricia Ernest	Grace Ratliff
Betty Gaines	Jeffrey Rice
John Gonsales	Judy Roach
Johnny Henderson	Valencia Roland
Dr. Raphael Lanade	William Ventress
Warren Lemon	Stephanie Williams

Congratulations to these Employees.



SPOTLIGHT ON MBMHI's ADMISSIONS DEPARTMENT

The Admissions Department of Moccasin Bend Mental Health Institute is organized as part of the Program Service Department of Moccasin Bend Mental Health Institute. The activities of the Admissions Department are in accordance with the Institute's Missions and Vision. Under the general direction of the Assistance Superintendent for Program Services, and in close cooperation with the Clinical director, the Director of Admissions is responsible for directing the operations of the Institute's admitting office. This responsibility is discharged so as to be consistent with the overall purpose, philosophy, goals and objectives, and organizational structure of the Institute. Through scheduled meetings, individual conferences, membership on standing and ad hoc committees, memorandums, and directives, the Admissions Department receives information from and communications information to administrative officers, program directors, and personnel from other departments of the Institute.

The Director of Admissions is an experienced mental health professional. The office is staffed with an Admissions Clerical Technical Supervisor and six Admissions Clerical Technicians.

All request for adult (18 years and over) inpatient psychiatric service provided by the Institute shall be processed though the Admissions Department. Candidates accepted for admission shall be routed by the Department to the proper treatment unit within the Institute. Candidates whose request is not accepted, shall be referred to an appropriate community facility, with, whenever possible, confirmed appointments.



ADMISSIONS STAFF

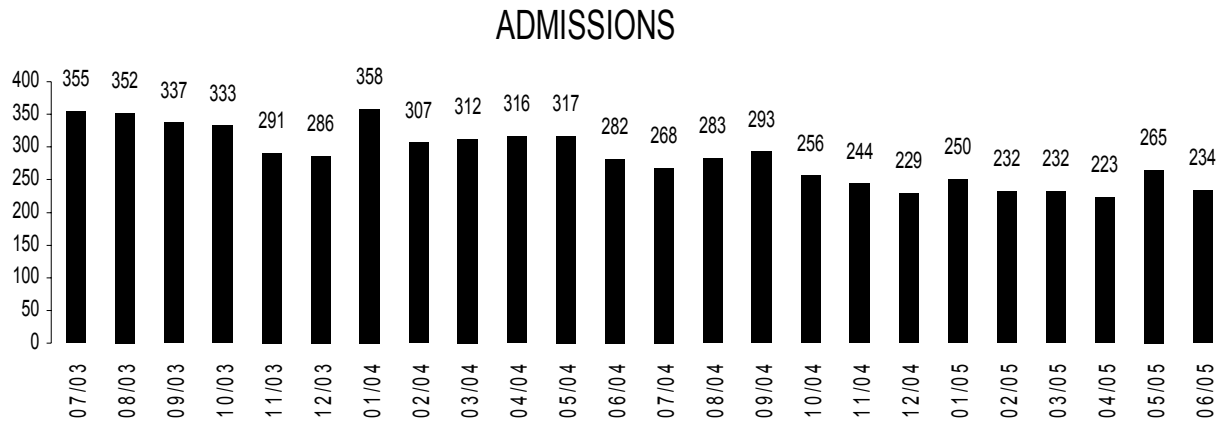


Lois Lee, Director of Admissions

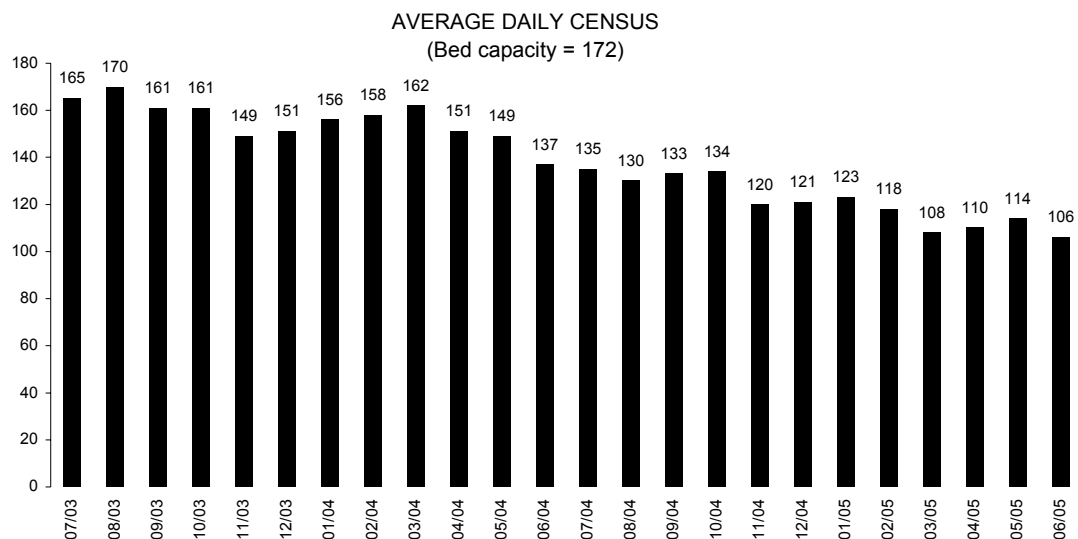


Left to right first row: Ella Hayes, Admissions Supervisor; Nancy Lofton, Psychiatric Technician; Sandra Bonner, Psychiatric Technician; Second row: Shanequa Moore, Psychiatric Technician; Ronesia Bonner, Psychiatric Technician and Roshundra Griffin, Psychiatric Technician.

The following graphs illustrate Moccasin Bend’s admissions and average daily census for each month of fiscal year 2003-2004 and 2004 -2005. Our admission average for the past seven months is 238.



The average daily census was lower than for the previous year. Average length of stay for fiscal year 2003-2004 and 2004-2005 remains at 10 days for the Acute Care Program.



**A Message to All Newsletter Recipients.
If you have an e-mail address please forward to:**

mary.robinson@state.tn.us

Thank you.



The Tennessee Department of Mental Health and Developmental Disabilities is committed to principles of equal opportunity, equal access and affirmative action. Contact the Department's EEO/AA Coordinator at (615) 532-6580, the Title VI Coordinator at (615) 253-6748 and the ADA Coordinator at (615) 532-6700. For persons with hearing impairments call (615) 532-6612.

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